



STIC Search Report

EIC 3600

STIC Database Tracking Number: 159303

TO: Lena Najarian
Location: Knox 5B31
Art Unit : 3626
Monday, July 18, 2005

Case Serial Number: 09/675992

From: Caryn Wesner-Early
Location: EIC 3600
Knox Rm. 4B71
Phone: 272-3543

caryn.wesner-early@uspto.gov

Search Notes

If a modification or re-focus of this search is needed, please let me know.

Caryn S. Wesner-Early, MSLS
Technical Information Specialist
EIC 3600, US Patent & Trademark Office
Phone: (571) 272-3543
Fax: (571) 273-0046
caryn.wesner-early@uspto.gov



Griffin, Etelka

49

From: Unknown@Unknown.com
Sent: Friday, July 08, 2005 1:34 PM
To: STIC-EIC3600
Subject: Generic form response

ResponseHeader=Commercial Database Search Request

AccessDB#= 159303

LogNumber= _____

Searcher= _____

SearcherPhone= _____

SearcherBranch= _____

MyDate=Fri Jul 8 13:32:23 EDT 2005

submitto=STIC-EIC3600@uspto.gov

Name=Lena Najarian

Empno=80499

Phone=571-272-7072

Artunit=3626

Office=5B31, Knox

Serialnum=09/675,992

PatClass=705/35

725/24

h04n-007?

Earliest=9/8/92

Format1=paper

Searchtopic=The feature I am looking for is:
determining the likelihood that a customer will terminate a transaction if presented with
a follow up question. Also, selecting the follow-up question set with the greatest
probability of non-attributed fulfillment.

Comments=you may contact me anytime during business hours

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| Set | Items | Description |
|-----|-------|--|
| S1 | 3897 | AU='LEE W' |
| S2 | 297 | AU='LEE W W':AU='LEE W WILLIAM' |
| S3 | 4 | AU='LEE W.W.' |
| S4 | 10 | AU='LEE WALLY W':AU='LEE WALTER' |
| S5 | 2 | AU='LEE WALTER W' |
| S6 | 267 | AU='LEE WW':AU='LEE WWY' |
| S7 | 26 | AU='LEE, W' |
| S8 | 5 | AU='LEE, W W':AU='LEE, W WILLIAM' |
| S9 | 1256 | AU='LEE, W.' |
| S10 | 1 | AU='LEE, W. ET AL.' |
| S11 | 315 | AU='LEE, W. W':AU='LEE, W. WILLIAM' |
| S12 | 358 | AU='LEE, W.W.':AU='LEE, W.W.Y.' |
| S13 | 29 | AU='LEE, WALT':AU='LEE, WALTER' |
| S14 | 20 | AU='LEE, WALTER W':AU='LEE, WALTER, 1966--' |
| S15 | 95 | AU='SHOHAM D':AU='SHOHAM DANIEL' |
| S16 | 1 | AU='SHOHAM DANY' |
| S17 | 18 | AU='SHOHAM, D.':AU='SHOHAM, DANIEL' |
| S18 | 9 | AU='SHOHAM, DANY' |
| S19 | 358 | AU='WILHELM W' |
| S20 | 2 | AU='WILHELM W K' |
| S21 | 4 | AU='WILHELM WESLEY K' |
| S22 | 137 | AU='WILHELM, W.' |
| S23 | 1 | AU='WILHELM, W. K.' |
| S24 | 1 | AU='WILHELM, W.K.' |
| S25 | 4 | AU='WILHELM, WES':AU='WILHELM, WESLEY' |
| S26 | 69 | AU='MILANA J':AU='MILANA JOSEPH P' |
| S27 | 17 | AU='MILANA JP' |
| S28 | 49 | AU='MILANA, J.':AU='MILANA, JOSEPH PHILIP' |
| S29 | 224 | AU='JOST A':AU='JOST A P' |
| S30 | 4 | AU='JOST ALLAN':AU='JOST ALLEN P' |
| S31 | 43 | AU='JOST, A.' |
| S32 | 11 | AU='JOST, ALLAN':AU='JOST, ALLEN PHILIP' |
| S33 | 7491 | S1:S32 |
| S34 | 2150 | S33 FROM 347,348,349,350,371 |
| S35 | 83 | IC=(G06F-017? OR H04N-007?) |
| S36 | 83 | S34 AND S35 |
| S37 | 234 | SURVEY??? OR FOLLOWUP OR FOLLOW???()UP OR QUESTION? ? OR P- OLL??? OR QUESTIONNAIRE OR QUESTIONNAIRE OR INTERROGAT? OR INQ- UIRY OR INQUIRIES OR ENQUIRY OR ENQUIRIES OR ASK??? OR QUIZ? |
| S38 | 4 | S36 AND S37 |
| S39 | 653 | LIKELY? OR LIKELIHOOD? ? OR LIKELIHOOD? ? OR CHANCE? ? OR - PROBABLE OR PROBABILIT??? OR PROBALIBITY OR POSSIB? OR POTENT- IAL?? OR ODDS |
| S40 | 11 | S36 AND S39 |
| S41 | 13 | S38 OR S40 |
| S42 | 13 | IDPAT (sorted in duplicate/non-duplicate order) |
| S43 | 11 | IDPAT (primary/non-duplicate records only) |
| S44 | 5341 | S33 NOT S34 |
| S45 | 225 | S37 AND S44 |
| S46 | 117 | S45 NOT PY>1992 |
| S47 | 117 | S46 NOT PD=19920909:20050831 |
| S48 | 116 | RD (unique items) |
| S49 | 3 | S39(S)S48 |
| S50 | 3 | S39 AND S48 |
| S51 | 14 | S43 OR S50 |

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| Set | Items | Description |
|-----|---------|---|
| S1 | 4870786 | EVALUAT??? OR APPRAIS??? OR ASSESS? OR CALCULAT??? OR FIGU- R??? OR COMPUTE OR COMPUTES OR COMPUTING OR QUANTIF? OR DETER- MIN? OR ESTIMAT? OR FIND??? OR GAUG??? OR ASCERTAIN??? OR EST- ABLISH? OR MODEL? OR RATE? ? OR RATING OR PREDICT? |
| S2 | 1071550 | LIKELY? OR LIKELIHOOD? ? OR LIKELYHOOD? ? OR CHANCE? ? OR - PROBABLE OR PROBABILIT??? OR PROBALIBITY OR POSSIB? OR POTENT- IAL?? OR ODDS OR RISK? ? |
| S3 | 750668 | PURCHASER? ? OR BUYER? ? OR CONSUMER? ? OR SUBSCRIBER? ? OR CLIENT? ? OR CUSTOMER? ? OR USER? ? OR BIDDER? ? OR PATRON? ? OR SHOPPER? ? |
| S4 | 3576054 | HALT??? OR END??? OR TERMINAT??? OR STOP? ? OR STOPPING OR ABORT??? OR BAILOUT OR BAIL???()OUT OR ABANDON? OR DISCONTINU- ??? OR QUIT? ? OR QUITTING OR CANCEL? OR (GIVE OR GIVING)()UP OR GIVEUP OR FOREGO? OR FORGO? OR DISCARD? |
| S5 | 95256 | SURVEY??? OR FOLLOWUP OR FOLLOW???()UP OR QUESTION? ? OR P- OLL??? OR QUESTIONNAIRE OR QUESTIONNAIRE OR INTERROGAT? OR INQ- UIRY OR INQUIRIES OR ENQUIRY OR ENQUIRIES OR ASK??? OR QUIZ? |
| S6 | 586931 | ANSWER OR FOLLOWTHROUGH OR FOLLOW()THROUGH OR FULFIL? OR R- ESPOND??? OR RESPONSE? ? OR REPLY??? OR REPLIES OR (NON OR "N- OT" OR WITHOUT)() (ATTRIT??? OR ATRIT??? OR S3) |
| S7 | 8148201 | FORMULATE OR PICK??? OR SELECT? OR CHOOS??? OR STIPULAT??? OR CONFIGUR? OR CREAT??? OR MAKE?? OR GENERAT??? OR PRODUCE OR PRODUCING OR DESIGN??? OR CONSTRUCT??? OR DEVISE OR DEFINE? ? OR DEFINING OR DETERMIN? OR ESTABLISH??? |
| S8 | 44057 | S1(5N)S2 |
| S9 | 19128 | S3(5N)S4 |
| S10 | 1 | S5(10N)(S8(10N)S9) |
| S11 | 2182 | S7(10N)(S5(5N)S6) |
| S12 | 0 | S10(S)S11 |
| S13 | 5 | S5 AND S8 AND S9 |
| S14 | 120 | S2 AND S3 AND S4 AND S5 |
| S15 | 4 | S11 AND S14 |
| S16 | 601773 | ANSWER OR FOLLOWTHROUGH OR FOLLOW()THROUGH OR FULFIL? OR R- ESPOND??? OR RESPONSE? ? OR REPLY??? OR REPLIES OR (NON OR "N- OT" OR WITHOUT)() (ATTRIT??? OR ATRIT??? OR S4) |
| S17 | 2181 | S7(10N)(S5(5N)S16) |
| S18 | 4 | S14 AND S17 |
| S19 | 28497 | S2(10N)S4 |
| S20 | 5 | S17 AND S19 |
| S21 | 3 | S20 NOT S15 |
| S22 | 17 | S8(S)S17 |
| S23 | 39 | S8 AND S17 |
| S24 | 515314 | IC=(G06F-017? OR H04N-007?) |
| S25 | 18 | S23 AND S24 |
| S26 | 26 | S22 OR S25] |
| S27 | 26 | IDPAT (sorted in duplicate/non-duplicate order) |
| S28 | 26 | IDPAT (primary/non-duplicate records only) |

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|-----|---------|---|
| S1 | 1248191 | LIKELY? OR LIKELIHOOD? ? OR LIKELYHOOD? ? OR CHANCE? ? OR - PROBABLE OR PROBABILIT??? OR PROBALIBITY OR POSSIB? OR POTENT- IAL?? OR ODDS OR RISK? ? |
| S2 | 206654 | S1(5N)(EVALUAT??? OR APPRAIS??? OR ASSESS? OR CALCULAT??? - OR FIGUR??? OR COMPUTE OR COMPUTES OR COMPUTING OR QUANTIF? OR DETERMIN? OR ESTIMAT? OR FIND??? OR GAUG??? OR ASCERTAIN??? - OR ESTABLISH? OR MODEL? OR RATE? ? OR RATING OR PREDICT?) |
| S3 | 434543 | PURCHASER? ? OR BUYER? ? OR CONSUMER? ? OR SUBSCRIBER? ? OR CLIENT? ? OR CUSTOMER? ? OR USER? ? OR BIDDER? ? OR PATRON? ? OR SHOPPER? ? |
| S4 | 1596330 | HALT??? OR END??? OR TERMINAT??? OR STOP? ? OR STOPPING OR ABORT??? OR BAILOUT OR BAIL???()OUT OR ABANDON? OR DISCONTINU- ??? OR QUIT? ? OR QUITTING OR CANCEL? OR (GIVE OR GIVING)()UP OR GIVEUP OR FOREGO? OR FORGO? OR DISCARD? |
| S5 | 211338 | SURVEY??? OR FOLLOWUP OR FOLLOW???()UP OR QUESTION? ? OR P- OLL??? OR QUESTIONNAIRE OR QUESTIONNAIRE OR INTERROGAT? OR INQ- UIRY OR INQUIRIES OR ENQUIRY OR ENQUIRIES OR ASK??? OR QUIZ? |
| S6 | 523400 | ANSWER OR FOLLOWTHROUGH OR FOLLOW()THROUGH OR FULFIL? OR R- ESPOND??? OR RESPONSE? ? OR REPLY??? OR REPLIES OR (NON OR "N- OT" OR WITHOUT)() (ATTRIT??? OR ATRIT??? OR S3) |
| S7 | 68951 | S3(5N)S4 |
| S8 | 10 | S5(10N)(S2(10N)S7) |
| S9 | 17934 | S5(5N)S6 |
| S10 | 5274 | S9(10N)(FORMULATE OR PICK??? OR SELECT? OR CHOOS??? OR STI- PULAT??? OR CONFIGUR? OR CREAT??? OR MAKE?? OR GENERAT??? OR - PRODUCE OR PRODUCING OR DESIGN??? OR CONSTRUCT??? OR DEVISE OR DEFINE? ? OR DEFINING OR DETERMIN? OR ESTABLISH???) |
| S11 | 8315 | S2 AND S5 AND S7 |
| S12 | 655 | S10(S)S11 |
| S13 | 219 | S5(S)(S2(S)S7) |
| S14 | 22 | S10(S)S13 |
| S15 | 62 | S10 AND S13 |
| S16 | 75226 | IC=(G06F-017? OR H04N-007?) |
| S17 | 39 | S15 AND S16 |
| S18 | 27 | S10(3S)S13 |
| S19 | 19 | S16 AND S18 |
| S20 | 24 | S14 OR S19 |
| S21 | 24 | IDPAT (sorted in duplicate/non-duplicate order) |
| S22 | 24 | IDPAT (primary/non-duplicate records only) |

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| Set | Items | Description |
|-----|---------|--|
| S1 | 9678404 | LIKELY? OR LIKELIHOOD? ? OR LIKELYHOOD? ? OR CHANCE? ? OR - PROBABLE OR PROBABILIT??? OR PROBALIBITY OR POSSIB? OR POTENT- IAL?? OR ODDS OR RISK? ? |
| S2 | 1576232 | S1(5N) (EVALUAT??? OR APPRAIS??? OR ASSESS? OR CALCULAT??? - OR FIGUR??? OR COMPUTE OR COMPUTES OR COMPUTING OR QUANTIF? OR DETERMIN? OR ESTIMAT? OR FIND??? OR GAUG??? OR ASCERTAIN??? - OR ESTABLISH? OR MODEL? OR RATE? ? OR RATING OR PREDICT?) |
| S3 | 2115791 | PURCHASER? ? OR BUYER? ? OR CONSUMER? ? OR SUBSCRIBER? ? OR CLIENT? ? OR CUSTOMER? ? OR USER? ? OR BIDDER? ? OR PATRON? ? OR SHOPPER? ? |
| S4 | 3152679 | HALT??? OR END??? OR TERMINAT??? OR STOP? ? OR STOPPING OR ABORT??? OR BAILOUT OR BAIL???()OUT OR ABANDON? OR DISCONTINU- ??? OR QUIT? ? OR QUITTING OR CANCEL? OR (GIVE OR GIVING)()UP OR GIVEUP OR FOREGO? OR FORGO? OR DISCARD? |
| S5 | 3779368 | SURVEY??? OR FOLLOWUP OR FOLLOW???()UP OR QUESTION? ? OR P- |

OLL??? OR QUESTIONNAIRE OR QUESTIONNAIRE OR INTERROGAT? OR INQ-
 UIRY OR INQUIRIES OR ENQUIRY OR ENQUIRIES OR ASK??? OR QUIZ?
 S6 4447472 ANSWER OR FOLLOWTHROUGH OR FOLLOW()THROUGH OR FULFIL? OR R-
 ESPOND??? OR RESPONSE? ? OR REPLY??? OR REPLIES OR (NON OR "N-
 OT" OR WITHOUT) () (ATTRIT??? OR ATRIT??? OR S3)
 S7 66211 S3(5N)S4
 S8 13 S5(10N)(S2(10N)S7)
 S9 184792 S5(5N)S6
 S10 22755 S9(10N)(FORMULATE OR PICK??? OR SELECT? OR CHOOS??? OR STI-
 PULAT??? OR CONFIGUR? OR CREAT??? OR MAKE?? OR GENERAT??? OR -
 PRODUCE OR PRODUCING OR DESIGN??? OR CONSTRUCT??? OR DEVISE OR
 DEFINE? ? OR DEFINING OR DETERMIN? OR ESTABLISH???)
 S11 869 S2 AND S5 AND S7
 S12 5 S10(S)S11
 S13 143 S5(S)(S2(S)S7)
 S14 2 S10(S)S13
 S15 5 S10 AND S11
 S16 2 S10 AND S13
 S17 61701 S4(10N)S5
 S18 1880 S2(S)S17
 S19 34 S10(S)S18
 S20 5 S3 AND S10 AND S18
 S21 34 S2 AND S3 AND S4 AND S5 AND S10
~~S22 65 S12 OR S14 OR S15 OR S16 OR S19 OR S20 OR S21~~
 S23 15 S22 NOT PY>1992
 S24 15 S23 NOT PD=19920909:20050831
 S25 13 RD (unique items)

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 (c) 1999 The Gale Group
 File 275:Gale Group Computer DB(TM) 1983-2005/Jul 15
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|-----|----------|--|
| S1 | 7811991 | LIKELY? OR LIKELIHOOD? ? OR LIKELYHOOD? ? OR CHANCE? ? OR - PROBABLE OR PROBABILIT??? OR PROBALIBITY OR POSSIB? OR POTENT- IAL?? OR ODDS OR RISK? ? |
| S2 | 793775 | S1(5N) (EVALUAT??? OR APPRAIS??? OR ASSESS? OR CALCULAT??? - OR FIGUR??? OR COMPUTE OR COMPUTES OR COMPUTING OR QUANTIF? OR DETERMIN? OR ESTIMAT? OR FIND??? OR GAUG??? OR ASCERTAIN??? - OR ESTABLISH? OR MODEL? OR RATE? ? OR RATING OR PREDICT?) |
| S3 | 11116886 | PURCHASER? ? OR BUYER? ? OR CONSUMER? ? OR SUBSCRIBER? ? OR CLIENT? ? OR CUSTOMER? ? OR USER? ? OR BIDDER? ? OR PATRON? ? OR SHOPPER? ? |
| S4 | 8023132 | HALT??? OR END??? OR TERMINAT??? OR STOP? ? OR STOPPING OR ABORT??? OR BAILOUT OR BAIL???()OUT OR ABANDON? OR DISCONTINU- ??? OR QUIT? ? OR QUITTING OR CANCEL? OR (GIVE OR GIVING)()UP OR GIVEUP OR FOREGO? OR FORGO? OR DISCARD? |
| S5 | 4418569 | SURVEY??? OR FOLLOWUP OR FOLLOW???()UP OR QUESTION? ? OR P- OLL??? OR QUESTIONNAIRE OR QUESTIONNAIRE OR INTERROGAT? OR INQ- UIRY OR INQUIRIES OR ENQUIRY OR ENQUIRIES OR ASK??? OR QUIZ? |
| S6 | 2979230 | ANSWER OR FOLLOWTHROUGH OR FOLLOW()THROUGH OR FULFIL? OR R- ESPOND??? OR RESPONSE? ? OR REPLY??? OR REPLIES OR (NON OR "N- OT" OR WITHOUT) () (ATTRIT??? OR ATRIT??? OR S3) |
| S7 | 828501 | S3(5N)S4 |
| S8 | 50 | S5(10N) (S2(10N)S7) |
| S9 | 413063 | S5(5N)S6 |
| S10 | 48531 | S9(10N) (FORMULATE OR PICK??? OR SELECT? OR CHOOS??? OR STI- PULAT??? OR CONFIGUR? OR CREAT??? OR MAKE?? OR GENERAT??? OR - PRODUCE OR PRODUCING OR DESIGN??? OR CONSTRUCT??? OR DEVISE OR DEFINE? ? OR DEFINING OR DETERMIN? OR ESTABLISH???) |
| S11 | 27727 | S2 AND S5 AND S7 |
| S12 | 1104 | S10(S)S11 |
| S13 | 494 | S5(S) (S2(S)S7) |
| S14 | 11 | S10(S)S13 |
| S15 | 39 | S10 AND S13 |
| S16 | 13 | S15 NOT PY>1992 |
| S17 | 13 | S16 NOT PD=19920909:20050831 |
| S18 | 10 | RD (unique items) |

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 File 621:Gale Group New Prod.Annou.(R) 1985-2005/Jul 15
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 File 624:McGraw-Hill Publications 1985-2005/Jul 15
 (c) 2005 McGraw-Hill Co. Inc
 File 634:San Jose Mercury Jun 1985-2005/Jul 14
 (c) 2005 San Jose Mercury News
 File 636:Gale Group Newsletter DB(TM) 1987-2005/Jul 14
 (c) 2005 The Gale Group
 File 810:Business Wire 1986-1999/Feb 28
 (c) 1999 Business Wire
 File 813:PR Newswire 1987-1999/Apr 30
 (c) 1999 PR Newswire Association Inc

| Set | Items | Description |
|-----|---------|--|
| S1 | 5547746 | LIKELY? OR LIKELIHOOD? ? OR LIKELYHOOD? ? OR CHANCE? ? OR - PROBABLE OR PROBABILITY??? OR PROBABILITY OR POSSIB? OR POTENT- IAL?? OR ODDS OR RISK? ? |
| S2 | 494535 | S1(5N) (EVALUAT??? OR APPRAIS??? OR ASSESS? OR CALCULAT??? - OR FIGUR??? OR COMPUTE OR COMPUTES OR COMPUTING OR QUANTIF? OR DETERMINE? OR ESTIMATE? OR FIND??? OR GAUG??? OR ASCERTAIN??? - OR ESTABLISH? OR MODEL? OR RATE? ? OR RATING OR PREDICT?) |
| S3 | 6692742 | PURCHASER? ? OR BUYER? ? OR CONSUMER? ? OR SUBSCRIBER? ? OR CLIENT? ? OR CUSTOMER? ? OR USER? ? OR BIDDER? ? OR PATRON? ? OR SHOPPER? ? |
| S4 | 5337585 | HALT??? OR END??? OR TERMINAT??? OR STOP? ? OR STOPPING OR ABORT??? OR BAILOUT OR BAIL???()OUT OR ABANDON? OR DISCONTINU- ??? OR QUIT? ? OR QUITTING OR CANCEL? OR (GIVE OR GIVING)()UP OR GIVEUP OR FOREGO? OR FORGO? OR DISCARD? |
| S5 | 2887656 | SURVEY??? OR FOLLOWUP OR FOLLOW???()UP OR QUESTION? ? OR P- OLL??? OR QUESTIONNAIRE OR QUESTIONNAIRE OR INTERROGAT? OR INQ- UIRY OR INQUIRIES OR ENQUIRY OR ENQUIRIES OR ASK??? OR QUIZ? |
| S6 | 1851357 | ANSWER OR FOLLOWTHROUGH OR FOLLOW()THROUGH OR FULFIL? OR R- ESPOND??? OR RESPONSE? ? OR REPLY??? OR REPLIES OR (NON OR "N- OT" OR WITHOUT) () (ATTRIT??? OR ATRIT??? OR S3) |
| S7 | 515173 | S3(5N)S4 |
| S8 | 16 | S5(10N) (S2(10N)S7) |
| S9 | 226384 | S5(5N)S6 |
| S10 | 20224 | S9(10N) (FORMULATE OR PICK??? OR SELECT? OR CHOOS??? OR STI- PULAT??? OR CONFIGUR? OR CREAT??? OR MAKE?? OR GENERAT??? OR - PRODUCE OR PRODUCING OR DESIGN??? OR CONSTRUCT??? OR DEVISE OR DEFINE? ? OR DEFINING OR DETERMINE? OR ESTABLISH???) |
| S11 | 7145 | S2 AND S5 AND S7 |
| S12 | 93 | S10(S)S11 |
| S13 | 293 | S5(S) (S2(S)S7) |
| S14 | 4 | S10(S)S13 |
| S15 | 464 | S2(10N)S4(10N)S5 |
| S16 | 34 | S7(S)S15 |
| S17 | 4 | S10 AND S16 |
| S18 | 410 | S2 AND S3 AND S4 AND S5 AND S10 |

S19 93 S2 AND S5 AND S7 AND S10
~~S20 93 S17 OR S19~~
S21 6 S20 NOT PY>1992
S22 6 S21 NOT PD=19920909:20050831
S23 5 RD (unique items)

? show files;ds
File 625:American Banker Publications 1981-2005/Jul 15
(c) 2005 American Banker
File 626:Bond Buyer Full Text 1981-2005/Jul 15
(c) 2005 Bond Buyer
File 13:BAMP 2005/Jul W2
(c) 2005 The Gale Group
File 75:TGG Management Contents(R) 86-2005/Jul W2
(c) 2005 The Gale Group
File 635:Business Dateline(R) 1985-2005/Jul 16
(c) 2005 ProQuest Info&Learning
File 647:CMP Computer Fulltext 1988-2005/Jun W4
(c) 2005 CMP Media, LLC
File 674:Computer News Fulltext 1989-2005/Jul W2
(c) 2005 IDG Communications
File 47:Gale Group Magazine DB(TM) 1959-2005/Jul 18
(c) 2005 The Gale group
File 482:Newsweek 2000-2005/Jul 12
(c) 2005 Newsweek, Inc.
File 483:Newspaper Abs Daily 1986-2005/Jul 16
(c) 2005 ProQuest Info&Learning
File 484:Periodical Abs Plustext 1986-2005/Jul W2
(c) 2005 ProQuest
File 141:Readers Guide 1983-2004/Dec
(c) 2005 The HW Wilson Co
File 88:Gale Group Business A.R.T.S. 1976-2005/Jul 15
(c) 2005 The Gale Group
File 98:General Sci Abs/Full-Text 1984-2004/Dec
(c) 2005 The HW Wilson Co.
File 436:Humanities Abs Full Text 1984-2004/Dec
(c) 2005 The HW Wilson Co

| Set | Items | Description |
|-----|---------|---|
| S1 | 8077534 | EVALUAT??? OR APPRAIS??? OR ASSESS? OR CALCULAT??? OR FIGU- R??? OR COMPUTE OR COMPUTES OR COMPUTING OR QUANTIF? OR DETER- MIN? OR ESTIMAT? OR FIND??? OR GAUG??? OR ASCERTAIN??? OR EST- ABLISH? OR MODEL? OR RATE? ? OR RATING OR PREDICT? |
| S2 | 4843076 | LIKELY? OR LIKELIHOOD? ? OR LIKELYHOOD? ? OR CHANCE? ? OR - PROBABLE OR PROBABILIT??? OR PROBALIBITY OR POSSIB? OR POTENT- IAL?? OR ODDS OR RISK? ? |
| S3 | 3607643 | PURCHASER? ? OR BUYER? ? OR CONSUMER? ? OR SUBSCRIBER? ? OR CLIENT? ? OR CUSTOMER? ? OR USER? ? OR BIDDER? ? OR PATRON? ? OR SHOPPER? ? |
| S4 | 4882669 | HALT??? OR END??? OR TERMINAT??? OR STOP? ? OR STOPPING OR ABORT??? OR BAILOUT OR BAIL???()OUT OR ABANDON? OR DISCONTINU- ??? OR QUIT? ? OR QUITTING OR CANCEL? OR (GIVE OR GIVING)()UP OR GIVEUP OR FOREGO? OR FORGO? OR DISCARD? |
| S5 | 3887191 | SURVEY??? OR FOLLOWUP OR FOLLOW???()UP OR QUESTION? ? OR P- OLL??? OR QUESTIONNAIRE OR QUESTIONNAIRE OR INTERROGAT? OR INQ- UIRY OR INQUIRIES OR ENQUIRY OR ENQUIRIES OR ASK??? OR QUIZ? |
| S6 | 2310858 | ANSWER OR FOLLOWTHROUGH OR FOLLOW()THROUGH OR FULFIL? OR R- ESPOND??? OR RESPONSE? ? OR REPLY??? OR REPLIES OR (NON OR "N- OT" OR WITHOUT)() (ATTRIT??? OR ATRIT??? OR S3) |
| S7 | 9492878 | FORMULATE OR PICK??? OR SELECT? OR CHOOS??? OR STIPULAT??? OR CONFIGUR? OR CREAT??? OR MAKE?? OR GENERAT??? OR PRODUCE OR PRODUCING OR DESIGN??? OR CONSTRUCT??? OR DEVISE OR DEFINE? ? OR DEFINING OR DETERMIN? OR ESTABLISH??? |
| S8 | 537064 | S1(5N)S2 |
| S9 | 213936 | S3(5N)S4 |
| S10 | 19 | S5(10N)(S8(10N)S9) |

| | | |
|----------------|---------------|------------------------|
| S11 | 41909 | S7 (10N) (S5 (5N) S6) |
| S12 | 2 | S10 (S) S11 |
| S13 | 6880 | S5 (10N) S9 |
| S14 | 72 | S8 (S) S13 |
| S15 | 15 | S11 AND S14 |
| S16 | 15 | S12 OR S15 |
| S17 | 1 | S16 NOT PY>1992 |